



PRESS RELEASE

CRIM LAUNCHES NEW NATIONAL CIVIL REGISTRATION SYSTEM: RV5 GOES LIVE

Port Vila, VANUATU – 28th May 2025 – The Ministry of Internal Affairs, through the Department of Civil Registry and Identity Management (CRIM), proudly announces the launch of its new Civil Registration System—**RegisterViz5 (RV5)**—marking a significant leap forward in Vanuatu's journey toward modern digital governance

The RV5 system officially commenced operations this month and will gradually replace the current RegisterViz4 platform. This upgraded system enhances the registration and issuance of civil documents including National ID cards, birth, marriage, and death certificates, with a focus on improving accuracy, security, and efficiency through advanced data standards and validation protocols.

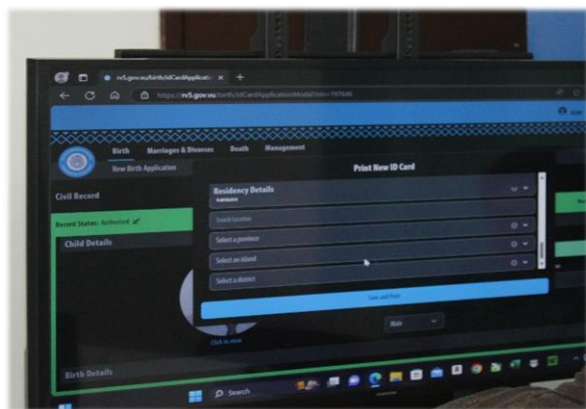


PHOTO: RegisterViz5 - RV5 Display

Beyond civil documentation, RV5 also supports the **Vanuatu Electoral Office (VEO)** by strengthening the integrity of voter registration processes, reducing duplication, and safeguarding citizens' electoral rights.

The system launch is the result of years of collaborative effort among CRIM, VEO, and key stakeholders under the leadership of the Ministry of Internal Affairs and the Electoral Commission.

It is supported by the **United Nations Development Programme (UNDP)** through the **Vanuatu Electoral Environment Project (VEEP)**, funded by the **New Zealand Ministry of Foreign Affairs and Trade (MFAT)**. Technical implementation was led by a dedicated local IT team working closely with CRIM and VEO.

A soft launch event was held at CRIM headquarters in Port Vila, where the **Director General of the Ministry of Internal Affairs, Mr. Leith Veremaito**, witnessed the official printing of a National ID card using the new system. Distinguished guests in attendance included:

- Mr. Edward Kaltamat, Chairman of the Electoral Commission
- Mr. Guilain Malessas, Principal Electoral Officer
- Ms. Georgina Tari, Deputy Registrar General
- Mr. Gary Tavoia, Deputy Principal Electoral Officer
- Mr. Nicky Evans Doan, Department of Communication and Digital Transformation
- Ms. Malgorzata Wisniewska, UNDP VEEP Project
- Other key stakeholders and partners



PHOTO: Group photo with CRIM, VEO, UNDP AND OTHER STAKEHOLDERS – RV5 Launching

CRIM Registrar General, Mr. Jeffrey Tila Langati Trief, acknowledged the milestone as a historic advancement for Vanuatu's civil registry system. He noted that training will soon be rolled out to CRIM staff in Port Vila, provincial offices, and to Area Administrators, ahead of a full nationwide launch.

Director General Veremaito emphasized that RV5 is a central pillar of Vanuatu's broader digital transformation strategy. He commended CRIM, VEO, the Department of Communication and Digital Transformation (DCDT), UNDP, and all local technical experts for their collaboration and commitment to national development contributing to Government digitalization service.

This achievement marks a new chapter in public service delivery and reaffirms the Ministry's commitment to building a secure, inclusive, and technology-driven identity system that serves all Ni-Vanuatu citizens now and into the future.