



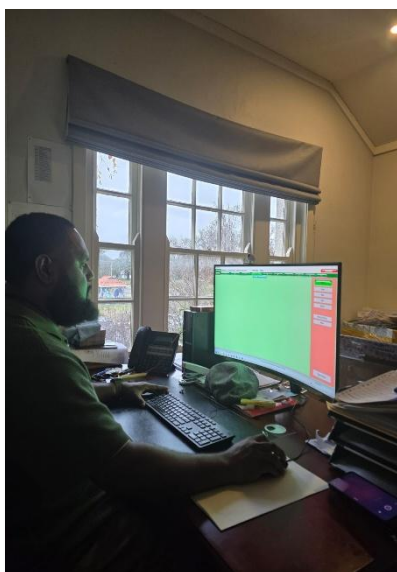
PRESS STATEMENT

CRIM Services Now Accessible at the Vanuatu High Commission in Canberra, Australia

Canberra, Australia | 2nd June 2026 | The Ministry of Internal Affairs, through the Civil Registry and Identity Management (CRIM), is pleased to announce that CRIM services are now officially accessible at the Vanuatu High Commission in Canberra, Australia, marking a significant milestone in improving access to civil registration and identity services for Ni-Vanuatu citizens living abroad.

As of today, Ni-Vanuatu residing in Australia can access selected CRIM services directly through the Vanuatu High Commission, reducing the need to travel to Vanuatu or rely on lengthy processing arrangements for important civil registration and identification documents.

The launch was marked by the successful printing of the **first National Identification (ID) Card** at the Vanuatu High Commission, demonstrating the operational readiness of the new service. In another historic achievement, the **Acting High Commissioner received the first Birth Certificate printed at the Embassy**, symbolizing the commencement of civil registration document services at the diplomatic mission.





This initiative reflects the Government of Vanuatu's ongoing commitment to modernizing public services and ensuring that citizens living overseas have convenient access to essential government services.

The expansion of services to Canberra will strengthen engagement with the Ni-Vanuatu community in Australia while improving the efficiency and accessibility of identity and civil registration services.

The establishment of CRIM services at the Vanuatu High Commission is expected to benefit many Ni-Vanuatu citizens requiring birth certificates, identity documentation, and other civil registration services for employment, education, travel, and personal records.

The Ministry of Internal Affairs, through the Department of Labour and Employment Services, is also working closely with Australian authorities, employers, and in-country support networks to ensure that the affected workers and their families receive the necessary support and assistance.

The Ministry of Internal Affairs remains committed to extending reliable, accessible, and citizen-centered services both within Vanuatu and across its overseas missions. This is in line with the Ministry's vision of 'We put people at the centre of everything we do'

For more detail:
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